



IMPACTSM HOSTING

Fast, scalable enterprise risk management solutions



GLOBAL
LEADERS IN
ENTERPRISE RISK
MANAGEMENT



The Need

- Businesses face potential loss every day due to failures in process, people, technology and/or external events.
- Companies need continuous monitoring and improvement of risk control measures to mitigate risks that pose the greatest potential for loss.
- Many organizations lack a centralized repository of risk exposure data
- Companies need to be able to classify and prioritize risk exposures, and to communicate those risks throughout the enterprise
- Companies need the capability to easily plan and manage activities that will discover risks and ensure controls are implemented to mitigate risks

“IMPACT is a key tool in our efforts to develop a corporate culture where product quality, service quality, and QHSE are just as important as other business drivers such as revenue, EBIT, and market share.”

Lee Turner

VP of Global QHSE, M-I SWACO

Fast, Secure & On Demand... ERM software without the overhead & complexities of in-house IT Resources

Managing risk is no easy task, even if you have all the systems in place to effectively execute management systems and engage personnel. A risk manager must stay informed on everything – from current events to current technologies to current legislation. Being proactive and understanding historical trends and communicating identified or potential risks to formulate actionable items to eliminate these risks can be a burdensome and complicated process. Likewise, having a knowledgeable IT staff with the technical expertise to manage a world-class Enterprise Risk Management (ERM) system presents its own set of issues.

IMPACTSM Hosting

We are pleased to introduce IMPACTSM Hosting, an application hosting approach for IMPACT ERM® Suite, the world's leading industry solution for enterprise and operational risk management. This hosting approach offers businesses, large and small, the benefits of IMPACT ERM® via Application Service Provider (ASP) technology. Our ASP model, geared to significantly increase the level of technological sophistication in risk management, provides corporate risk managers with the tools they need to better

enable consolidation of data and increase information flow to the user community.

IMPACT Hosting is a fast and easy way to get your IMPACT implementation up and running without the overhead and complexities that can come with supporting such an environment. Combining the Syntex application hosting capabilities with your IMPACT ERM implementation will reduce your costs, reduce your implementation timelines and reduce the amount of IT resources required to support your implementation.

The IMPACT Advantage

With IMPACT Hosting, your organization takes advantage of the best practices and some of the most well known concepts for managing enterprise risk inherent to Syntex's IMPACT ERM® Suite. In addition to this robust and flexible ERM software system, the hosting solution provides experienced technical staff with extensive knowledge of the IMPACT application, Database administration (Oracle), Application Server administration (Windows Server and Solaris operating

IMPACT Hosting delivers a solid foundation of risk management capability

How does IMPACT Hosting help your organization reduce costs and deliver immediate value?

At Syntex, we understand that different organizations or organizational units have various levels of maturity and capability for risk management within their business processes. Our hosting solutions quickly deliver a solid foundation of risk management capability and provide an appropriate “fit for purpose” solution for many business units. In addition, the same IMPACT ERM® system delivered with IMPACT Hosting can be evolved to support progression toward highly mature enterprise risk management processes.

Widely accepted values and terminology

IMPACT ERM® employs numerous drop-down lists to help standardize and support data integrity. The pre-configured lists in IMPACT Hosting include the most commonly used industry values. In addition, the field labels used in IMPACT are those found to be most representative of industry-standard terminology.

systems), WAN and Internet technologies, Firewalls & VPNs, Data Replication technologies, and custom applications that utilize or interface with IMPACT.

We include a sophisticated, secure, web-based portal for each organization to provide our customers with a 24/7 view into their systems for “real-time” communication across the organization. Our all-inclusive pricing model provides one monthly fee for all of your needs, allows you to manage to a budget, and provides the flexibility you need to adapt to changing requirements without penalty.

Syntex IT and technical staff has over ten years experience in implementing enterprise risk management solutions that support the best practices of industry-leading organizations. Your organization will benefit from our strong background in 24/7 business-critical IMPACT hosting including Solaris 10, Oracle 9i and Windows Server 2003 R2 environments from our fault-tolerant world class data center. Our automated IMPACT administration tools and staff expertise allows us to provide a comprehensive approach to managing business-critical IMPACT environments.

The Foundation

Business-Critical Environments Supported in IMPACT Hosting

- 24/7 Monitoring and Management
- Data Replication Solutions
- Systems Programming
- Version Management
- Performance Management
- Production Database Administration
- Trouble Ticketing
- Data Backup & Recovery
- Batch Job Processing
- Problem Resolution
- Offsite Tape Rotation
- Disaster Recovery
- Capacity Planning
- Change Control
- Security Management
- Problem Determination
- Problem Escalation & Callouts

Syntex enables organizations to deploy IMPACT Enterprise “out-of-the-box” solutions that rapidly incorporate your organization’s risk management systems and data into a single integrated application environment. IMPACT Hosting delivers value to your organization quickly, while maintaining the robust capability that you have come to expect from well-established IT organizations.



■ Training

- As with any hosted solution, understanding how it works and how it benefits your organization is critical to realizing the value. As part of the IMPACT Hosting solution, Syntex provides key knowledge transfer sessions to enable your team to seamlessly work with the IMPACT Hosting solution.

■ Global Leaders

Syntex is the global leader in ERM solutions. Our portfolio of customers includes:

- ExxonMobil
- Royal Dutch Shell
- ConocoPhillips
- M-I SWACO
- Premium Drilling
- ADM
- Panhandle Energy
- Sunoco
- Total

For more customers visit our website at www.syntexsolutions.com

Flexible application designed to meet any organization's business processes

Value and Benefits

Application hosting speeds the implementation process, minimizes the inherent risks and expenses incurred across the application life cycle, and eliminates the need for additional hiring and / or training of qualified technical personnel.

Moreover, you will have peace of mind knowing the company who developed your ERM software is the same company that maintains it. Syntex is the only company responsible for application support and maintenance with minimal *Total Cost of Ownership*, quick deployment, planned system updates / upgrades, round-the-clock support, and increased security. Our ASP-based management solution is the obvious choice for small and medium-sized businesses.

Eliminate time and costs associated with installing, administering, and supporting applications!

Installation and technical support

Syntex has a well-defined and documented process for installing IMPACT ERM® Suite in a hosted solution. The IMPACT Hosting solution includes services and support for the initial installation of the software outside of your organization's technology environment. During the installation, we work with your team to provide them with the necessary knowledge and understanding to perform certain administrative aspects for the environment. After that, the bulk of the work is provided as a service with your IMPACT Hosting solution.

Contact us for more information

The **IMPACT Hosting** solution is available to provide an **immediate impact** on your project and on your organization. Don't hesitate to contact us about this exciting new service offering at:

Sales in US: (800) 588 8391

Direct in US: (832) 476 5500

Web: www.syntexsolutions.com

Email: info@syntexsolutions.com

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