

## **Alyeska Pipeline Service Company Selects Syntex IMPACT ERM<sup>®</sup> Suite to Enable Its Loss Prevention System (LPS) Process**

Houston, Texas (February 4, 2009) – Syntex Management Systems, Inc., world's leading provider of Enterprise Risk Management (ERM) software solutions, announced today that Alyeska Pipeline Service Company ("Alyeska") selected IMPACT ERM<sup>®</sup> Suite as their company wide, fully-integrated electronic incident, investigation, and action item management software solution. IMPACT ERM<sup>®</sup> Suite is a comprehensive system that improves company culture on how losses are perceived, documented, analyzed, and ultimately prevented through the use of leading tools including Job Loss Analysis, Loss Prevention Observation, Near Loss Investigation, and Loss Investigation.

The Loss Prevention System (LPS) is a broad-scoped management system oriented towards reducing and eliminating all losses to include injuries and accidents, environmental incidents, equipment downtime, financial impacts, lost work time and productivity. The process is primarily proactive with most of the documentation and analysis occurring before an incident occurs. Utilizing the Self Performance Safety Assessment, workers perform activities safely, which leads to the steps and documentation to perform it safely. Root causes are identified and appropriate preventive actions are documented and tracked to closure. Trends can be analyzed, monitored, and utilized to focus the development of prevention actions and programs.

IMPACT ERM<sup>®</sup> Suite will enable LPS by fully streamlining the incident reporting, investigation and risk discovery process resulting in an advanced understanding of all types of hazards and risks. Syntex continues to raise the bar in facilitating collaboration through its software suite, empowering employees and contractors from the front office to field operations, to easily and efficiently report incidents and manage action items. "Our previous software tools have reached their limits. The use of IMPACT should help Alyeska advance to the next level. We anticipate that IMPACT will be easier to use and will provide much more powerful capabilities to analyze and trend data. The insights from this analysis will support our objective of reducing all types of losses." said John Hilgendorf, Alyeska's Risk Programs Manager.

Headquartered in Anchorage, Alyeska operates the 800-mile-long Trans Alaska Pipeline System (TAPS), which stretches from Prudhoe Bay on Alaska's North Slope to Valdez, the northernmost ice-free port in North America. Since pipeline startup in 1977, TAPS has successfully transported more than 15 billion barrels of oil. Alyeska also maintains operations in Fairbanks and Valdez and employs almost 800 people statewide, with 1000 more employed by independent contractors working for the company. Over 19,000 oil tankers have been loaded with Alaska crude oil in Valdez since the pipeline began operation.

### **About Syntex Management Systems, Inc.**

Syntex Management Systems, Inc. designs, develops, and delivers commercial software solutions for Operational and Enterprise Risk Management (ERM) in multiple industries. Syntex enables organizations around the world to reduce their exposure to loss while implementing continuous process improvement to create an annually renewable impact on their bottom line. Through continuously improving the execution of enterprise-wide management systems, our customers improve their performance across operational, quality, compliance, auditing, reputation, environmental, health, safety and security management functions. As a result, Syntex has unequaled expertise in making our customers successful and protecting their reputations by turning continuous improvement strategies into repeatable practices and policies using the power of our enterprise class software solutions. To learn more about Syntex and our products and services, please visit our Web site at [www.syntexsolutions.com](http://www.syntexsolutions.com).

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### **Contact:**

Ana Hilstad  
Email: [ahilstad@syntexsolutions.com](mailto:ahilstad@syntexsolutions.com)