

Fountain springs forth

Information is critical to the management of any business. In order to improve performance, the business must know how well it's doing, where the problems are and how it will resolve them. This is particularly true in Health, Safety and the Environment (HSE). Under the Fountain project, the HSE function is introducing a global IT system which will enable staff to collect and analyse global incident information and other data in order to improve performance.



Corporate Support director John Bell, right, with Joe Stough, president and chief executive of Syntex Management Systems, at the signing of the Impact safety software contract



Every incident is also a learning opportunity, according to Volkert Zijlker, head of EP HSE. He said: "We still face incidents and near misses across EP. Collecting, analysing and learning quickly from our HSE performance across the global business is the way to improvement."

"In order to use the global reservoir of HSE data, information and knowledge most effectively, we must rationalise collection and storage, which is currently spread across some 170 mostly local systems. EP's new operating model has proven the ideal opportunity to do this."

The Fountain project will replace the majority of these with a single global HSE system. Data will be collected, collated, analysed and published in one way. Incident information will be available globally. Best practices will be readily shared. Lessons learned will be clear and will be communicated to those with similar risks.

Fountain is composed of three software packages. The first of these collects health and safety performance data and assembles it for the asset, operating unit, region and business. It manages incident reporting and allows local and cross-business analysis. The basis of the incident component of Fountain is the tried and tested system Impact, which will also be rolled out in other Group businesses.

The second component will be an environmental emissions management tool and will be new to EP, but build on established practice. The third component is a knowledge management module, which converts this data into clear

information linked to key risk controls. This will be based on Checkmate, an established knowledge management tool within EP.

The development of Fountain has been a global exercise, with every region contributing to the working group and steering committee.

Fountain team leader Joyce Clark said: "A global HSE data management system is clearly better than a myriad of local systems. Everyone is really excited about this project and the amount of energy, ideas and support we are getting from across the business is tremendous. People really want this and they want it now."

However, Fountain is more than just an HSE management system. It is a practical implementation of the 'standardise, simplify, share, speed' mantra.

Harry de Grijis, of EP CIO Support, said: "The HSE Fountain project is an excellent example of this vision becoming a reality. Thanks to perseverance and excellent co-operation from the business sponsor, the project team has delivered a package which not only meets the needs of HSE professionals, but also shapes and builds on the new IT operating model."

John Bell, Corporate Support director, has also backed the project. He said: "This is a great step forward and absolutely in line with the ambitions we set out for the new EP operating model."

Sven Kramer, the Portfolio Management and Integration sponsor, said: "I know that Fountain will save lives, making it the best global IT project of 2004."

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Syntex signs global contract with Shell Exploration and Production Company

Houston, TX – August 2004 – At the 2004 SPE International Conference on Health, Safety and Environment in Oil & Gas Exploration & Production held in Calgary, Alberta, Canada, Syntex Management Systems, Inc. signed a global contract with Shell Exploration & Production Company to implement the IMPACT Enterprise™ Enterprise Loss Prevention (ELP) solution. Syntex's relationship with Shell E&P (US) began in 2001. Success from this relationship led them to pursue a global roll-out of the IMPACT Enterprise™ ELP solution as part of their Corporate HSE Fountain project being used to replace over 150 local systems with a single global HSE system. The above article announcing the decision to choose IMPACT Enterprise™ as part of the Fountain project was featured in the June issue of Shell E&P's internal newsletter, "EP Spectrum International".

About Syntex Management Systems, Inc.

Syntex Management Systems is the creator of the IMPACT Enterprise™ ELP software solution. Syntex designs, develops and delivers software for ultimate Enterprise Loss Prevention in multiple domains, specifically in the area of QHSE. Syntex is helping organizations around the world reduce exposure and loss, and thus reap significant improvements in ELP performance that affect the bottom line. To learn more about Syntex and our products and services please visit our website at www.syntexsolutions.com.